

Charter conditions

- **Charter price**

The charter cost must be paid in full at the time of boarding. A minimum payment of 50% of the charter price is required to confirm a booking. We do not accept AMERICAN EXPRESS. We accept payment of the deposit by credit card.

- **Charter times and duration**

Between 9am and 20pm. A Day charter lasts 8 hours from the confirmed departure time. If more hours are required, this must be communicated in advance and there will be an extra charge from the eighth hour onwards.

- **Embarkation and disembarkation**

Marina de Dénia harbour at the mooring specified in the booking confirmation. Unless otherwise agreed.

- **Documentation and information required**

Before boarding, the client must provide the following documentation and information:

- PDF or Photograph of DNI, NIE or Passport + Complete postal address.
- Number of persons. If there are children, their ages.
- Departure and return time

- **Cost of petrol**

The cost of fuel is not included in the charter price. The boat will start the charter with a full tank, and as a general rule, at the end of the charter, it will stop at the Marina de Dénia petrol pump to refuel, and the client will have to pay for this refuelling. If for any reason it is not possible to refuel at that moment. The captain will report the litres consumed (which can be consulted at any time on the boat's controls) and will be multiplied by the cost €/litre of petrol in the port of Marina Dénia.

- **Crew**

All our boats are rented with the crew described in the dossier. At the client's request for any more exclusive service, the crew will be extended at the client's expense: Chef, Babysitter...

- **Cancellation policy**

En el desafortunado caso de que el cliente cancele el chárter, estas son las condiciones de cancelación:

- Full refund: Bookings cancelled more than 60 days prior to the day of the charter.
- 50% refund: Bookings cancelled more than 30 days but less than 60 days prior to the day of the charter.
- 25% refund: Bookings cancelled more than 10 days but less than 15 days before the day of the charter.
- No refund: Bookings cancelled less than 10 days before the day of the charter.

- **Weather conditions**

The client may decide at any time the sailing area and destination of the trip. However, in the event that the captain considers that the weather conditions are not suitable for the sailing, he will have the authority to change the route.

In the event that the weather conditions do not allow the charter to be carried out on the day booked, the first option will be to change the day and the second option will be to cancel the booking and return the money paid by the client. The only person who decides whether or not to go out to sea is the captain. It will be considered a risk not to go out to sea in case of winds above 25 knots and/or heavy rain/storm in the sailing area where the charter will take place.